



EMERGENCY DEPT. REDEVELOPMENT

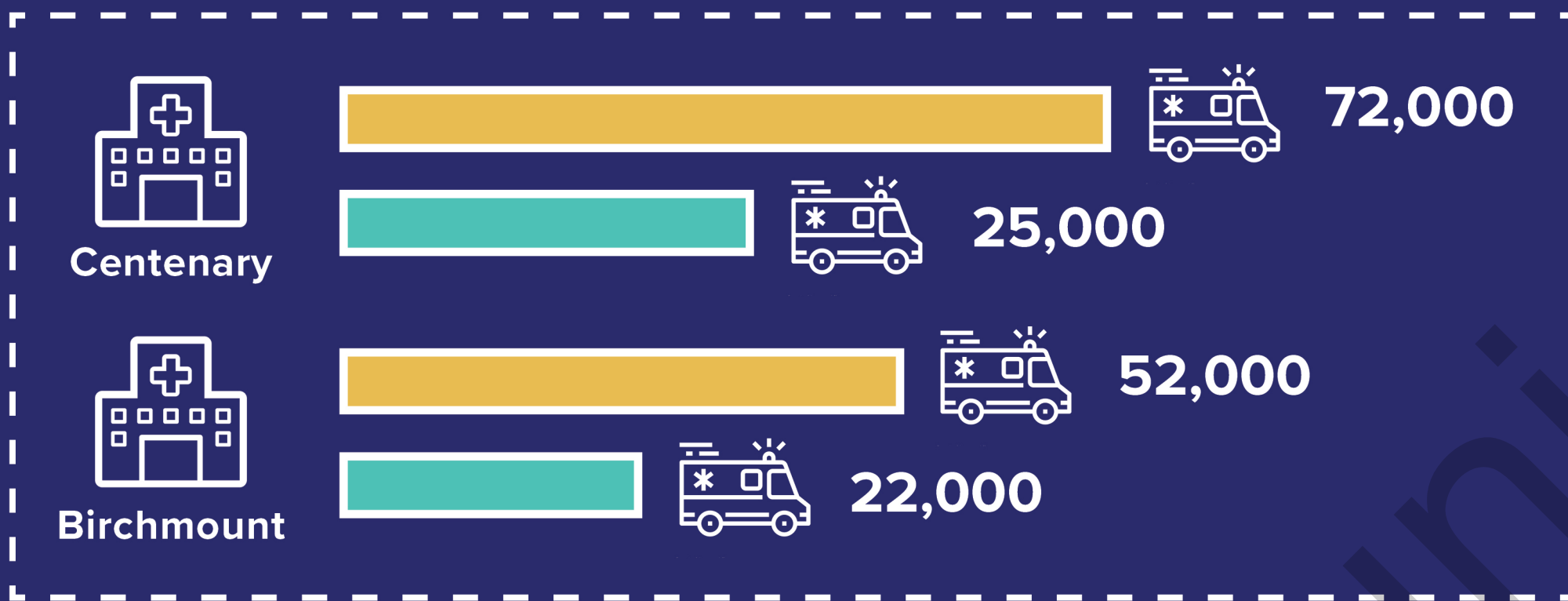
@ SHN'S BIRCHMOUNT & CENTENARY HOSPITALS

200,000 cases seen annually across SHN's emergency departments



50 YEARS age of existing Emergency facilities at Centenary, leading to longer wait times and lack of capacity for modern medical technology

ED Current Volumes vs. Intended Capacity



264%

approximate **overcapacity** across the Centenary and Birchmount Emergency Departments

By **redeveloping the Centenary and Birchmount Emergency Departments**, we can create **modern, technology-enriched, health care facilities** that will serve as a **hub between SHN, care providers and the community:**

x2 the amount that Scarborough's population of 60+ citizens will grow in the next 20 years

- ✓ PRIVATE TRIAGE & TREATMENT AREAS
- ✓ SEPARATE WALK-IN & AMBULATORY ENTRANCES
- ✓ SAFE ENVIRONMENT
- ✓ INFECTION CONTROL & SAFETY
- ✓ ACCOMMODATION OF DIVERSE COMMUNITY NEEDS

NO-WAIT EMERGENCY

- 1 Triage remotely via online portal or telephone
- 2 Health care professional reviews symptoms to direct patient to urgent care centre, family doctor, call 911 or visit emergency
- 3 Hospital uses advanced software to staff up and minimize wait times



- 4 System recommends which emergency to visit based on **real-time volume**
- 5 Once they arrive, patients receive an **estimated departure time** so they can stay informed of their journey even if delays occur
- 6 Follow-up appointments booked upon discharge with information sent directly to family doctors



IT'S OUR TIME

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